

Prepared by:

# ACAPS

Association Of Catering Professionals Singapore

Guidelines on

## Resumption of Staff-served Food Line

Effective from 12th April 2021

### Whom does the new rule apply to?

- 1) F&B Establishments
- 2) Work-related events
- 3) MICE Events

*Note: Weddings, Funeral Services and social activities within corporate settings are not permitted. F&B should not be offered or consumed at funerals, with the exception of individually packed drinks and tidbits, and individual bento boxes for family members of the deceased who keep vigil at the wake. All other prevailing guidelines apply.*

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for Safe Management at Workplace



### Mandatory Requirements



Food to be covered with plastic shields or other forms of barriers



Servers must pick the food items for the diner, and diners are to have no contact with the food in the line



Servers must wear masks and must not handle food with bare hands, while diners must have their masks on when in the food line



F&B business must ensure a one-meter distance between the food line queue and the nearest seated diner



Existing SMM on communal amenities will continue to apply. (e.g. no self service condiments and cutleries)

## Recommendations



- 1) Servers should remind diners not to touch the plastic shields/barriers covering the food.
- 2) Barriers to be cleaned regularly within a seating.
- 3) No common handling of items, plates must not be passed back and forth between server and diner. A new plate should be used for repeated visits.

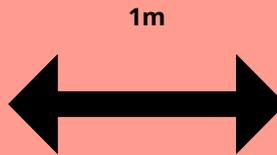
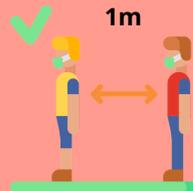


## Queue and Crowding

(Applies to F&B Establishments, Corporate Events/Workshops & MICE Events)

### Rules:

- 1) Individual in queue must maintain a **one-meter distance** apart from one another.
- 2) To ensure a **one-meter distance** between the food line queue and the nearest seated diner.
- 3) Diners should be reminded not to talk or interact with others when in the line, even if they are from the same group.



## Additional rules for

## Corporate Events/Workshops & MICE Events

### Mandatory (Corporate Events/Workshop)

- 1) Each food line can only serve up to 50 people.
- 2) A SMM representative must be present to ensure compliance.
- 3) Guest to be seated and no mingling.

### Mandatory (MICE events)

- 1) Individuals in the queue must be from the **same cohort** (max of 20 people per cohort as at 6 April 2021). Caterers are to verify with the organiser on how to identify different cohort.
- 2) 2 food line options:
  - a. If a single line is used, each food line must not be used to serve attendees of different zones at the same time or
  - b. Separate food lines to be set up for each zones.
- 3) A SMM representative should be present to ensure compliance.

### Recommendation (For both groups)

1-meter distancing could be managed by a token system or having an emcee/dedicated personnel to coordinate.



# Enforcement of Measures



**First-time offenders face a fine of up to S\$10k, imprisonment of up to 6 months, or both. Subsequent offences may face a fine of up to S\$20K, imprisonment of up to 12 months, or both.**

**Businesses that do not implement or comply with SMMs may be ineligible for government grants, loans, tax rebates and other assistance, and may be subjected to temporary closure.**

**For any questions, please contact ACAPS Secretariat**



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